



Competition Related Offences and Disputes Policy

Reviewed March 2022

INTENT OF POLICY

1. To deal with domestic Eaton Netball Association (ENA) competition related offences and disputes which may arise in the conduct of netball competitions, programs and events under the jurisdiction of ENA.
2. This policy sets out the procedures to be followed in dealing with competition related offences and disputes in an effective, appropriate and timely manner.
3. This policy is based on the [Netball Australia Member Protection Policy](#), and any complaint not covered by this general policy will be dealt with in accordance with the Netball Australia Member Protection Policy.

COMPLAINTS

1. How to make a complaint:

- 1.1 A report must be lodged on the *ENA Complaint Form* as soon as possible on the day, or within 48 hours following the alleged offence. This form is available on the ENA website and can be handed to the committee representative on the desk, or emailed to eatonnetball@gmail.com
- 1.2 The report can be lodged by a player/ coach/official/parent/spectator or administrator.
- 1.3 The offence may have occurred before, during or after the competition, program or event.

2. How the complaint will be dealt with:

- 2.1 The complaint will be presented to the ENA Committee, and a Hearing Panel will be appointed to address the complaint within the week that follows. This panel will be comprised of the President and the Member Protection Officer and at least one other committee member.
- 2.2 The Hearing Panel will contact the persons involved to interview them separately. Persons under the age of 18 must be accompanied by a parent/guardian.
- 2.3 If mediation is deemed to be necessary, the parties involved will be contacted and arrangements made to meet. The ENA Member Protection Officer will be responsible for managing the mediation.
- 2.4 Following the interviews and/or mediation, the Hearing Panel will determine if the alleged offence has been established and may impose a penalty or dismiss the complaint.
- 2.5 All parties involved will be informed of the outcome.
- 2.6 The Hearing Panel is not obliged to provide written reasons for their decision but may choose to do so.

APPEAL

1. There is no right of appeal from a decision made by the Hearing Panel. All decisions will be final and binding.

RECORD

1. A record of the complaint and outcome will be presented at the next General Committee Meeting to be recorded in the minutes.
2. Any written or electronic documents pertaining to the complaint will be kept in a Complaints File, accessible by Committee Members.

RELATED NETBALL WA POLICIES

[Netball WA Member Disciplinary Policy](#)

[Netball WA Member Grievance Policy](#)



ENA COMPLAINT FORM

GAME DETAILS	
Date	
Teams Involved	
COMPLAINANT	
Name	
Contact Number	
Email Address	

DETAILS OF THE COMPLAINT

COMMITTEE USE ONLY

Person receiving complaint:

Date/Time:

Umpires:

Umpire comment (if applicable)

Committee Response/Comment/Action Taken: